

# WinSCP SFTP Guide

Download and install WinSCP. This is Windows only. You can do this by either going directly to the website, or downloading the archive linked below which can be run without installation.

WinSCP website: <http://winscp.net/>

WinSCP download (portable, non-install version): <https://winscp.net/download/WinSCP-5.21.5-Portable.zip>

## **IMPORTANT!**

**You will now need to download the SSH/sFTP key from the panel, a guide on finding and downloading the key can be found at**

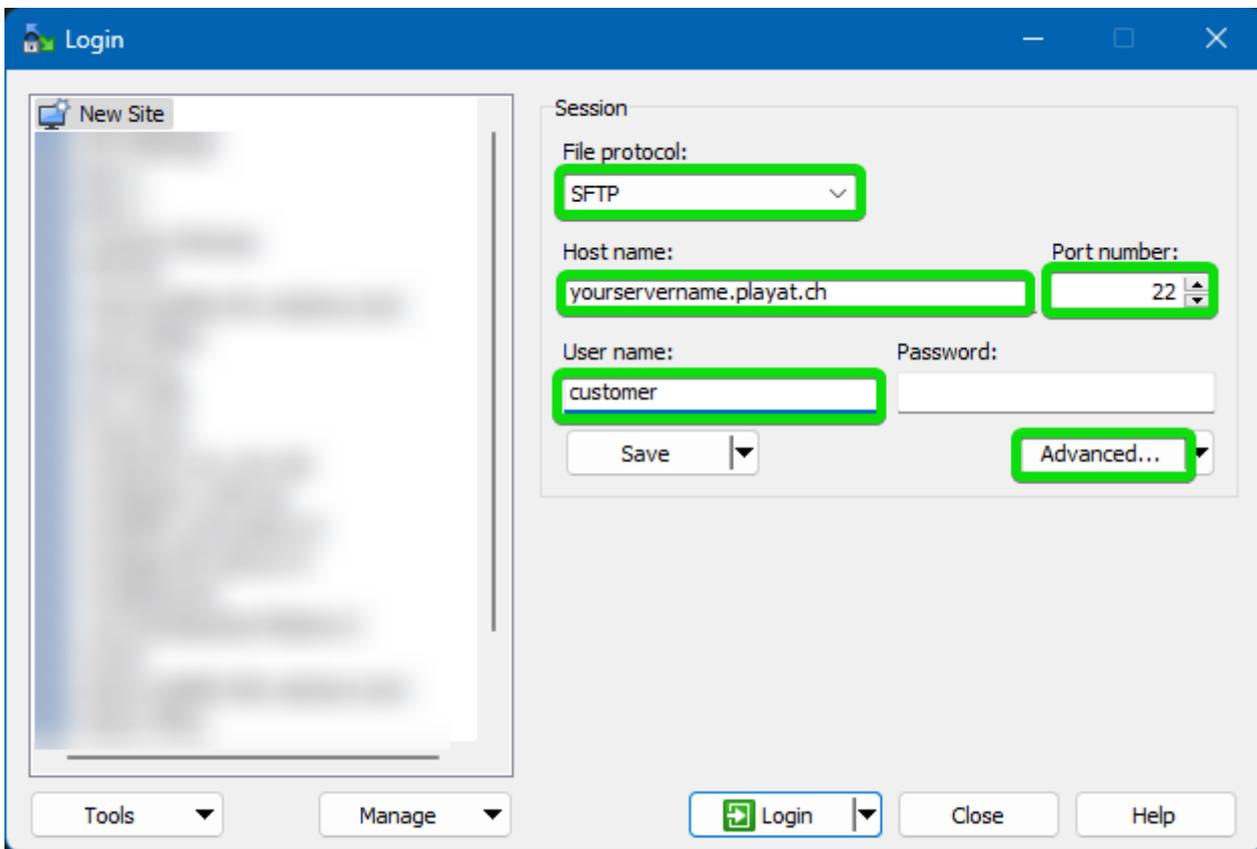
**<https://www.creeperhost.net/wiki/books/general-information/page/how-to-sshftp-into-your-server>**

Next, open WinSCP.

Ensure the following:

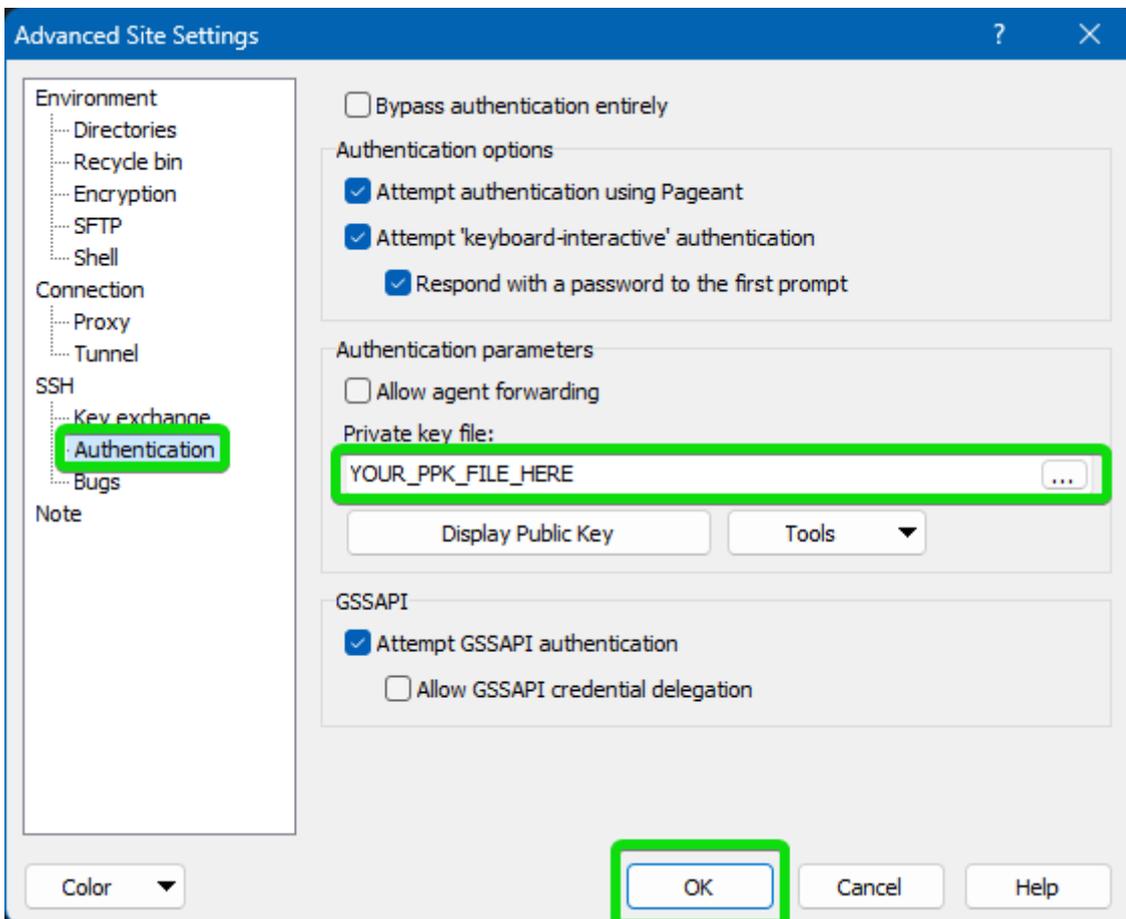
- Protocol is set to "SFTP".
- The port is "22".
- Enter your server's Hostname (yourservicename.playat.ch).
- Enter in the user "customer".

Click "Advanced" under the password (leave the password blank):



Select "Authentication" in the left menu of WinSCP., then click "..." next to "Private key file:" and select the .PPK file you downloaded from the control panel.

Click "OK" to close the settings.



Click on "Save" then click "Login".

WinSCP will now login to your server's sFTP and display your `/home/customer/*` directory, ready for you to drag, drop, double-click open configuration files for editing (Control+S to save edits using the in-built editor)... etc.

Note: PPK files have a limited lifespan, after approx. 90mins you will need to obtain a new one in order to login again. This lifespan can vary.

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