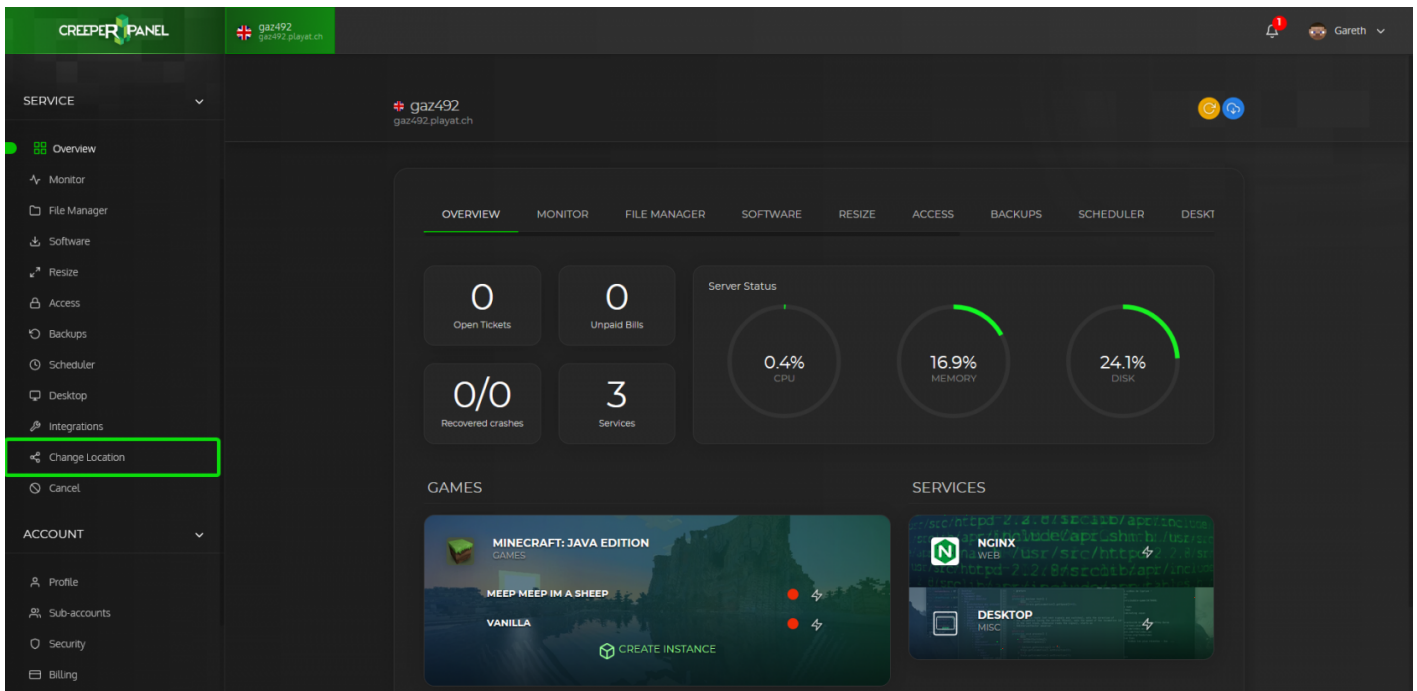


Transfer your service to another location

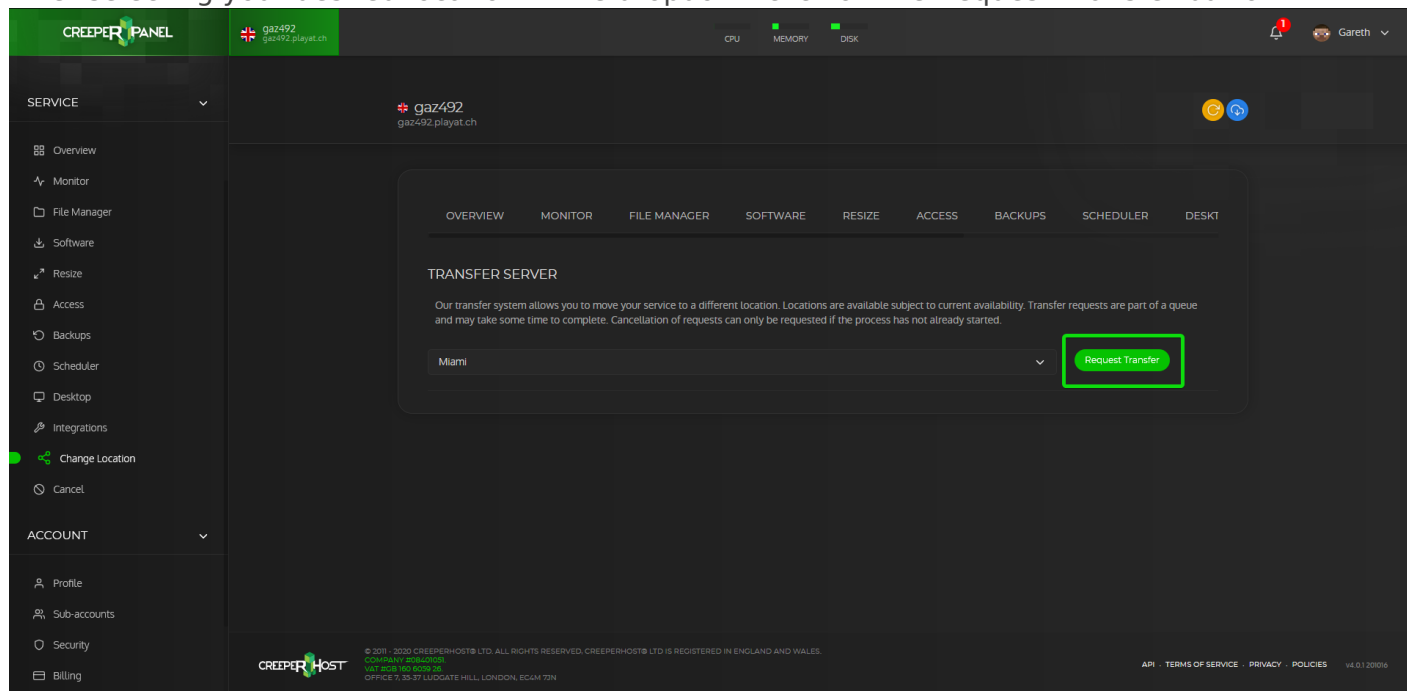
You can transfer your service to another location by logging into the panel then in the left sidebar scroll down until you see a link called Change Location



On the change location page there will be a dropdown with a list of all of our locations.

You may notice that some have (Not Available) next to them, this often means that the location is currently full and if you select that location you will need to wait a longer period of time before your service will be transferred

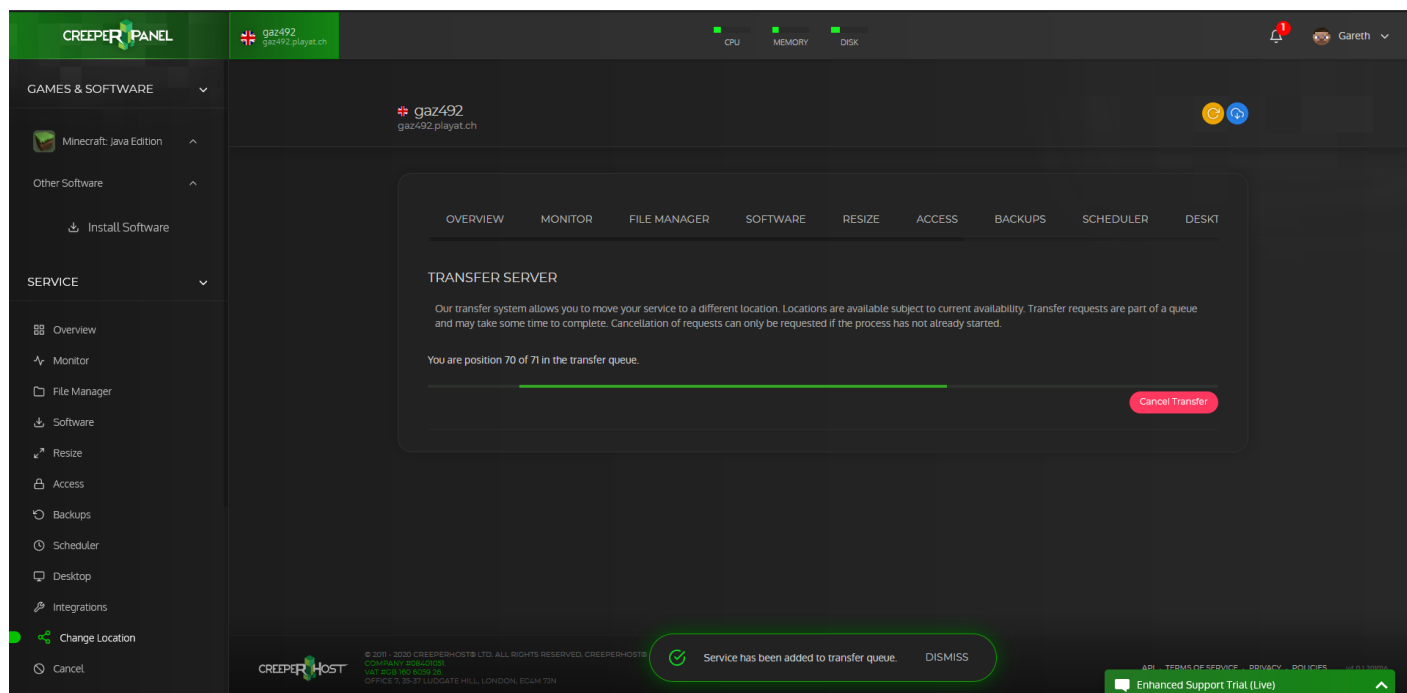
After selecting your desired location in the dropdown click on the Request Transfer button



It will now put your service into a transfer queue and show a page similar to the one in the image below.

If you wanted to cancel your transfer now is the time to do it as once the service has started to be transferred to the new location you will not be able to cancel the transfer.

Depending on the queue size, your service could be in the queue for several hours.



When your server is being transferred you will be given an ETA of when the transfer will be finished.

The screenshot displays the CreepHosts Control Panel interface. The top header includes the 'CREEPER PANEL' logo, a user profile for 'gaz492' with a Swiss flag icon, and system status indicators for CPU, MEMORY, and DISK. A left sidebar contains navigation menus for 'GAMES & SOFTWARE' (listing Minecraft: Java Edition and Other Software) and 'SERVICE' (listing Overview, Monitor, File Manager, Software, Resize, Access, Backups, Scheduler, Desktop, Integrations, Change Location, and Cancel). The main content area features a top navigation bar with tabs: OVERVIEW, MONITOR, FILE MANAGER, SOFTWARE, RESIZE, ACCESS, BACKUPS, SCHEDULER, and DESKTOP. The 'TRANSFER SERVER' section is active, showing a progress bar and an ETA of 16 minutes. Below the progress bar, the text reads: 'Our transfer system allows you to move your service to a different location. Locations are available subject to current availability. Transfer requests are part of a queue and may take some time to complete. Cancellation of requests can only be requested if the process has not already started.' The footer contains the CreepHosts logo, copyright information for 2019-2020, company details (CreepHosts Ltd, VAT #255 195 9679-08, Office 7, 35-37 Ludgate Hill, London, EC4M 7TN), and links for API, Terms of Service, Privacy, and Policies, along with the version number 14.0.1.202006.

Once the transfer has finished you will be given a notification and the transfer page will display the location dropdown again.

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